

# Flying Business Class With Air France - KLM

It has never been easier to earn Miles for Award tickets, upgrades, hotel and car rental packages and many, many more great offers. Every time you fly with Air France-KLM, or other members of SkyTeam, you earn Miles. Even when you keep your feet on the ground, you can earn Miles with our non-airline partners in the Flying Blue programme. It's that simple. You just take care of the spending part. Have a good flight.

## How To Earn Miles

For most miles flown with KLM, Air France or any other member of SkyTeam, you are rewarded with one Award Mile and one Level Mile. If you choose to fly with one of our other airline partners, most miles flown are rewarded with one Award Mile. The total number of Miles credited to your account depends on the distance of your flight and the class you travel in. There is a minimum of 500 Award and Level Miles on most tickets for domestic flights. On most tickets for international flights, we offer you a minimum of 750 Award and Level Miles. Award tickets, Air Miles tickets and other similar tickets are not eligible for Miles. Tickets in some classes may earn fewer or no Miles. For more information, please consult the relevant pages of the Flying Blue airline partners. If you want an accurate estimate of the number of Miles you can earn with a specific flight, please use the Miles Finder.

There are also plenty of Miles to earn on the ground, with a huge number of non-airline partners such as Marriott, Hilton, Hertz and American Express.



half hours, you may choose your own mealtimes. The wine list has been carefully selected by Philippe Faure-Bac and two bars with magazines and board games remain open during the flight. On flights of more than ten-and-a-half hours, a self-service buffet is available. New business seats (on selected routes only, gradually implemented on the Air France network) have 27% more personal space with 'Lie-Flat Seat' (seat recline: 180 degrees).

On medium-haul flights customers travel in a private cabin at the front of the plane and benefit from the comfort of the widest seat in Europe, fitted with a central tray. When you arrive on board, you are welcomed with champagne or orange juice.

## KLM World Business Class

KLM's World Business Class is all about offering a smooth, hassle-free travel experience. Pre-flight, World Business Class offers many additional services including dedicated check-in desks, lounge access, priority boarding and disembarking, extra baggage allowance and 150% Flying Blue Miles. KLM offers access to its Crown Lounges and partner lounges in over 150

locations worldwide, including three exclusive KLM Crown Lounges in the award-winning Amsterdam Schiphol Airport. Lounges in Amsterdam offer a complementary buffet bar, business facilities, massage chairs, and access to showers for qualifying Flying Blue members.

On KLM's Boeing 777 and Airbus A330 fleet, World Business Class 'Koito lie-flat' sleeper seats offer 170-degree recline, 190cm length, privacy canopy, massage setting and laptop power. Seats are equipped with personal video screens in every seat and interactive entertainment - from movies and television to games, to text messaging and e-mail.

On-demand video means you can choose what you watch and when you watch it. Seatback screens offer a wide selection of movies, plus television programming, video games for all ages, and flight tracking. Use your handset and screen to send text messages to any mobile phone number or e-mail address anywhere in the world and receive replies right at your seat. Simply flip over your interactive controller, swipe your credit card through and the handset doubles as a telephone.

The World Business Class catering service is provided in cooperation with Jeunes Restaurateurs d'Europe, offering exquisitely prepared three-course meals and menus designed by the internationally renowned and highly innovative brothers Jacques and Laurent Pourcel. The brothers, who run top-class restaurants in many countries, have produced recipes exclusive to World Business Class for the hors d'oeuvre, three main courses, and dessert. A selection of wines by sommelier Hubrecht Duijker is also available.



## THE SERVICES

### Air France - L'Espace Affaires

L'Espace Affaires offers a more flexible way to travel and helps you accrue additional Flying Blue Miles. When connecting at our Paris-Charles de Gaulle hub, you can enjoy the advantages of a special service from Dublin all the way to your final destination including dedicated L'Espace check-in counters that are reserved for your exclusive use, special Air France lounges (when connecting in Paris CDG) and priority baggage delivery upon arrival. If you are completing a same-day connection, one-stop check-in covers your entire trip and L'Espace Affaires customers may board the aircraft at their leisure.

On long-haul flights, your seat adjusts to fit your body's contours and reclines to offer maximum relaxation. Modern amenities are available at each individual seat and a pure wool blanket and a travel kit are provided for your comfort. Two different meal options are offered - 'traditional' or 'express' service, with a choice of two starters, three hot main dishes and a wide selection of desserts. On flights of more than nine-and-a-

